

Mr. Gulstan Hussain
17 Chartist Road
Washwood Heath
Birmingham
B8 1QB

Sunday 23 May 2010

The Right Hon Liam Byrne MP
House of Commons
London
SW1A 0AA

UKBA REF: GV100/149978
CTS Ref: M2755/10
Ref: HUSS01113/01091505

Dear Mr. Byrne

Thank you for recently forwarding me the letter dated 13 April 2010 from the chief executive of the UKBA. I am writing to request that this complaint with its enclosures be considered by the Parliamentary Ombudsman.

Issue 1: Incorrect wording on refusal notice, in the matter of my uncle's visa application and others.

Incorrect wording on notice of refusal causing some appellant i) the loss of the right to appeal and/or ii) incorrectly or incomplete lodging of documents. The initial complaint to UKBA was issued on Sunday 18th October 2009 and a response dated 2 November 2009. This was in relation to my own personal matter. As you maybe aware this issue has affected a considerable number of peoples and I requested if further correspondence maybe taken through yourself. You agreed and a further two correspondence were sent by us and we received a further 2 responses from the UKBA. Each are enclosed with this correspondence.

Issue 2: Unreasonable refusal to review, in the matter of my uncle's visa application, upon providing new evidence, there was a specific requirement to review in particular if the further review was like to satisfy the Entry Clearance Manager that the appellant met all the immigration requirements.

Issue 3: Upholding Refusal contrary to IND guidance, in the matter of my uncle's visa application.

Document List

Issue 1 Documents

1. Complaint - 18th October 2009
2. Abu Dhabi Response – 2nd November 2009
3. Complaint pursued via The Rt Hon Liam Byrne MP – 4th November 2009
4. Executive Office UKBA Response – 25th January 2009
5. Complaint pursued via The Rt Hon Liam Byrne MP - 30th January 2009
6. Executive Office UKBA Response – 13th April 2010

Issue 2 \ 3 Documents

7. Complaint on unreasonable refusal to review – 24 November 2009
8. Abu Dhabi response – 25th November 2009
9. Response to Abu Dhabi on complaint - 25th November 2009
10. Abu Dhabi response – 1st December 2009
11. Response to Abu Dhabi on complaint – 1st December 2009
12. Abu Dhabi response – 1st December 2009
13. Complaint issues to Head of UKBA CS - 1st December 2009
14. Reiterated request for review with complete bundle of documents - 11 January 2010
15. Complaint document 13 pursued via The Rt Hon Liam Byrne MP – 30th January 2010
16. Executive Office UKBA Response – See Document 6.

Thank you for your consideration

Yours Sincerely

Gus Hussain