

Details Removed to prevent information theft.

Sunday 18<sup>th</sup> October 2009

Mr. Stephen McCracken  
International Group (Pakistan)  
British High Commission  
Diplomatic Enclave  
Ramna 5  
Islamabad  
PO Box 1122

Dear Stephen McCracken

RE: Complaint \ Appeal – **ABU DHABI 314106**

As Entry Clearance Manager with responsibility for commercial partner liaison and also for correspondence issues I request that consideration of this appeal \ complaint be made by yourself or another Entry Clearance Manager within similar position. I believe that the ECO was unreasonable in the use of judgement as he had clearly paid no account of the evidence provided. Please reconsider the decision as I believe it is an obvious case in which a visa should be issued and thus should be given serious consideration.

**COMPLAINT**

There was unreasonable delay by the commercial partner in returning my uncles passport. The decision of the ECO was reached on the 23 September 2009. It had taken 3 weeks for the telephone call informing that a decision had been reached and the passport has been returned and ready to be collected by the applicant. No reason for the delay was given. A reason ought to have be given and explanation of the effect of the time restriction in such circumstances for filing of the appellant notice should be given.